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CUSTOMER NAME	PON	LSR TO SO ERRORS	USOC/FID left off	USOC/FID added on	Invalid Clarification	PIC/LPIC wrong/left off	CREX	Hunting
			13	4	3	5	19	41
*****	606466SC	htg-a FID missing on 3 lines						3
	606486SC	htg-a FID missing on 2 lines						2
	606467SC	htg-a FID missing on 4 lines						4
	606473SC	RCU TWC missing from 4 lines	4					
	606936TN	BCR missing from x7258	1					
	606927TN	BCR missing from x7258	1					
	6086658GA	htg-a FID missing from line x1546						1
	608697GA	htg-a Fid missing from line x2542						1
	606927TN	wrong LPIC on all 4 lines; RCU TWC missing from x0108; htg missing from line x0250	1			4		1
	607225TN	htg-a FID needs to be removed from line x3874, this is not part of hunt group						1
	606955SC	hunting strap is missing; htg-a FID needs to be removed from line x5363;CREX4 missing on line x9114					1	2
	606963SC	line x1254 missing UEPBL, CREX4, RCU TWC, htg-a FID, UEPLX, htg USOC	3				1	2
	606941	there are 2 extra htg billing USOCs						2
	607209TN	CREX4 missing on line x2956					1	
	607218TN	Line x0720 missing UEPLX, CREX4; lines x0739 & x0758 missing ESF	3				1	
	606958SC	htg-a FID missing from all 4 lines						4
	606958SC - 2nd call	Corrected only 3 of the 4 lines. Had to call 2nd time for the 4th line						1
	606959SC	hunting strap is missing. Htg-a FID missing from all 3 lines						4
	608509GA	Invalid Clarification - WatSaver must be removed prior to conv. LCSC told Jeff the clarification was invalid			1			
	608509GA - 2nd call	After removing invalid clarification, lines x6160 & x9298 missing htg-a FID						2
	606938TN	Supped order day before due date - RCU TWC was not removed from all 4 lines as requested		4				
	609667GA	LPIC incorrect on line x1824; htg-a FID missing on line x1826; CREX4 missing on line x8653				1	1	1
	606482SC	Invalid Clarification - HNT lines that are shown on the HTG page as new already exsis on acct. We submitted as G (as specified).			1			
	613493GA	CREX4 missing on all 5 lines					5	
	613497GA	Supped order day before due date. Sup was not worked. Called Deborah to work the sup to add BCR to line x1059						

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	613508GA	The order in CSOTS did not show htg-a strap. Called LCSC, per Deborah it is on the order. Must recheck when order is complete.						
	613503GA	Hunting strap missing; htg-a FID missing from 4 lines						5
	613501GA	The order in CSOTS did not show htg-a strap. Called LCSC, per Deborah it is on the order. Must recheck when order is complete.						
	613493GA	CREX4 missing from all 5 lines					5	
	614669GA	CREX4 missing from lines x5502 & x0937					2	
	613505GA	CREX4 missing from line x7568					1	
	613500GA	Supped the order on the day of conversion and called the LCSC to verify sup would be worked. Cheryl said the sup had dropped out to be worked. Called in the afternoon to verify supped worked - Bridgette reported the sup had an invalid clarification for a PSO.			1			
	613615SC	CREX4 left off line x8404					1	
	613432SC	htg-a FID left off all hunting lines						5
	67 LSRs total							
	34 occurrences of manual intervention on 32 of the accounts							
	47% error rate for a total of 85 errors including 3 invalid clarifications							
	1 supp not getting worked							
	2 occurrences of system inaccuracy							